

## New Face at CSM

CSM has a new friendly face around the office that joined the team to help bring you the best possible customer service and product support possible. Steven Bridges is getting settled in as our new technical support specialist.

Bridges previously worked as an all-around network and IT specialist at a physical therapy clinic near Chicago.

“I was initially hired as a front-desk worker, but eventually I became an all-around IT guy and ended up working on everything from network problems to troubleshooting PC errors,” said Bridges.

He worked there while attending school at the University of Northeastern Illinois where he graduated with a degree in biology and a minor in computer science.

Bridges decided to come to CSM because he was interested in the challenge of working on a large-scale network management product like (i)View.

“Plus CSM seemed like a great atmosphere to work,” Bridges said. “It seemed like a great team and a good place where I would fit in well.”

In his free time he enjoys speeding down the highways and back roads on his Ducati 750 SS.



CSM is a leader in critical event monitoring, device management, and pro-active network support.

### 24x7 - We're here

CSM allows service providers to afford themselves all of the benefits of having a 24x7 operations center without the investment worry.

### Quality Solutions

Our professionals can assist you in developing custom programs to provide monitoring, access and configuration services to your base.

### Visible Value

Through our extensive selection of reports and dashboards, you can show value to your customers, while maintaining operational efficiencies.